

3.1. Institution

Name of Institution:

Country:

Type of Institution:

3.2. IT partner

Name of partner:

Country:

3.3. IT implementation award category

Please indicate the award categories for which your institution would like to be considered.

- Best Core Banking Project Award 2010
- Best CRM/Applications Project Award 2010
- Best Call Centre Project Award 2010
- Best Data and Analytics Project Award 2010
- Best Trading Back Office Project Award 2010
- Best Multi-Channel Capability Award 2010
- Best Retail Banking Payment Project Award 2010
- Best Financial Supply Chain Project Award 2010
- Best Risk Management Implementation Award 2010
- Best E-Banking Project Implementation Award 2010
- Best ATM Installation and Management Project Award 2010
- Best Branch Automation and Networking Project Award 2010
- Best HR Systems Implementation Award 2010
- Best Banking Security Systems Project Award 2010

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QUESTIONNAIRE PART II

Please answer the following questions. Our panel of analysts and judges reserve the right to ask further questions should the need arise.

- 4.1. Provide project specifications and details (e.g. date of original contract, time to completion, estimated resources and man hours involved, etc).
- 4.2. Provide us with an outline and features of the project's technical design, including names of products used and timelines.
- 4.3. Provide a chart containing the functionalities of the solutions purchased listed against the business issues it was designed to solve.
- 4.4. Provide the business case and KPIs cited for investment in this project and how were these used. Also explain how the project implementation has improved (or will improve) the performance of the bank in specific and general functions of the overall banking business.
- 4.5. Explain the distinguishing feature of this implementation, which you feel makes it worthy for the award.
- 4.6. What were the other solutions considered during the evaluation process in selection of the product, and the benchmarks used to select the vendor/ products/ design.
- 4.7. Contact details:

Financial Institution

Salutation: Dr/Mr/Mrs/Ms

Name:

Title:

Department:

Address:

Phone:

Fax:

Email:

IT Partner

Salutation: Dr/Mr/Mrs/Ms

Name:

Title:

Department:

Address:

Phone:

Fax:

Email: