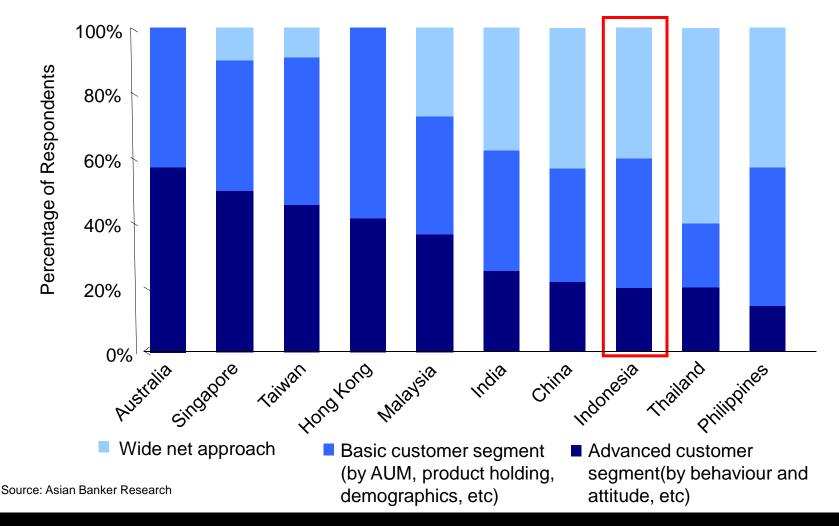


40% of Banks in Indonesia rely on a broad scale marketing approach to potential customers

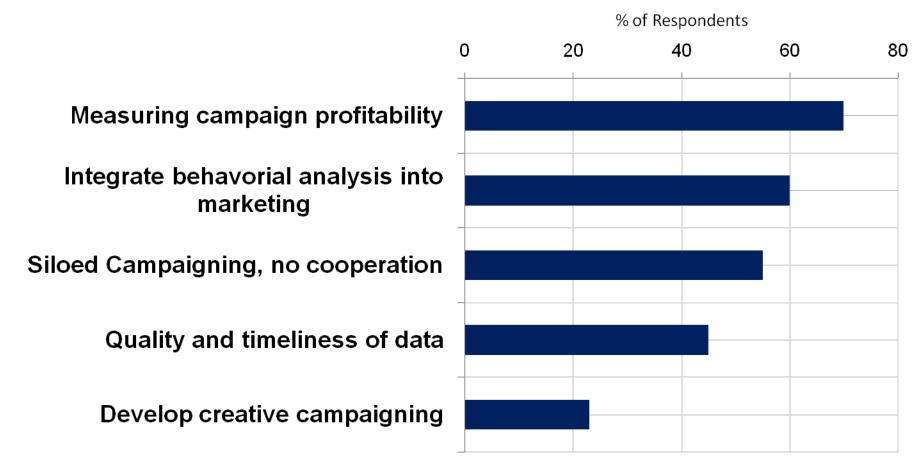
Predominant Marketing Campaign Approach: An Inter-Country Comparative Analysis





In Indonesia all banks reported only intermittent or no measuring of success of their marketing campaigns

Key Challenges in Campaign Management

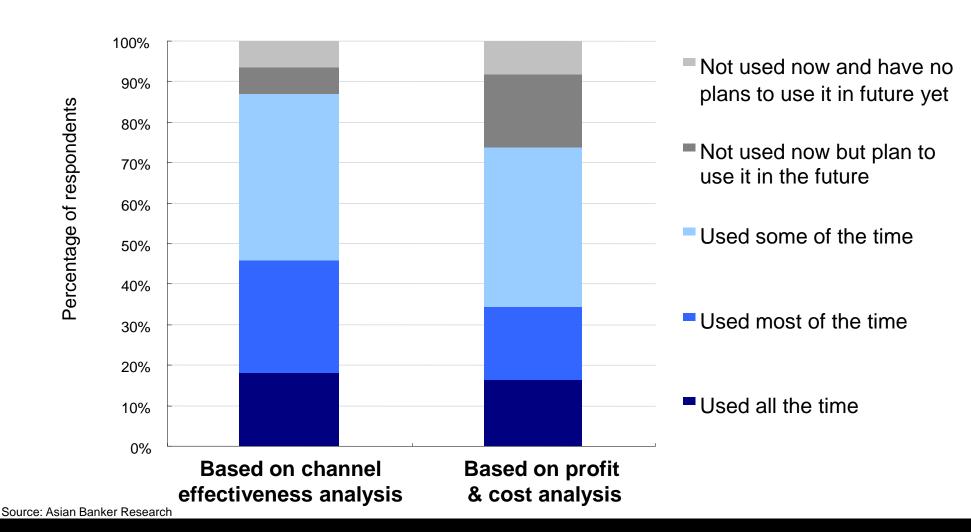


Source: Asian Banker Research



The Frequency of Measuring Marketing Campaigns' Success Based on Two different Analyses

Channel Effectiveness Analysis and Profit and Cost Analysis

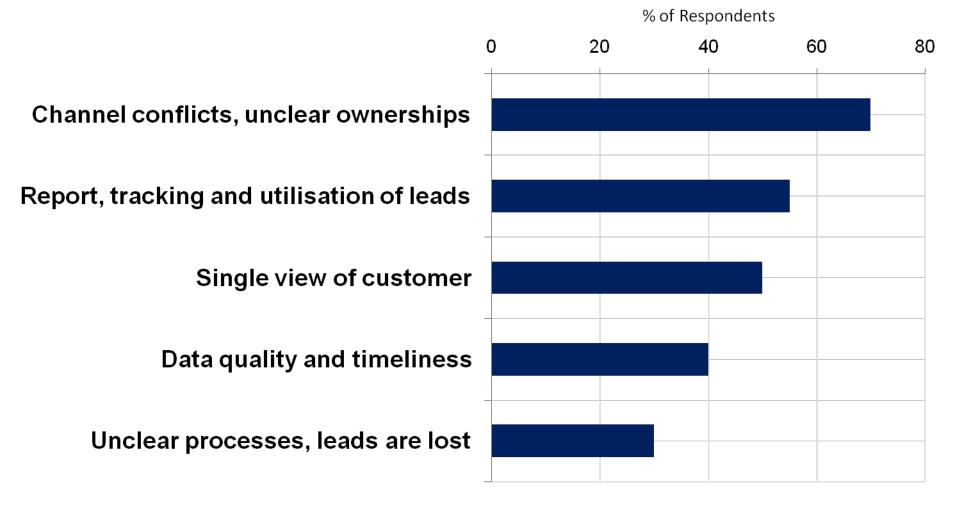


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Weak usage of information gathered from leads management to customise future campaigns

Top Challenges in Leads Generation



Source: Asian Banker Research